



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

NOVEMBER 2010

From the Director...



Out-of-Home Rates Remain Frozen for First Six Months of 2011

The Wisconsin Department of Children and Families announced this week that it would not move forward on the uniform rate setting for residential treatment centers, group homes and treatment foster homes until July 1, 2011. The State will review the new rate setting methodology further, but still plans to move forward with the six levels of care – two each for residential treatment centers, group homes and treatment foster homes. New rates will be issued by March 1, 2011 and begin with out-of-home placements initiated after July 1, 2011 and with youth moved to other out-of-home placements.

The State does plan to move forward on implementation of the CANS assessment tool in all Wisconsin counties on January 1, 2011. The results of the CANS assessments will establish a level of needs for each youth moving into an out-of-home placement and that need level will affect the placement type and payment level.

For the first six months of 2011, all residential treatment, group home and treatment foster care rates must remain at the same level as in 2010. This means that Wraparound Milwaukee will continue to pay out-of-home care providers at the existing 2009 rates and no rate increases or decreases will be made until after July 1, 2011.

Wraparound Milwaukee to Adopt New Assessment Instrument

In December, Wraparound Milwaukee will be training all of our Care Coordinators on using the Child Adolescent Needs Assessment (CANS), as the new assessment measure for Wraparound Milwaukee, ultimately replacing the Child Behavior Checklist (CBCL) and the Youth Self Report (YSR).

Why the CANS? The Child Adolescent Needs Assessment, or CANS, is really a measure that assesses the youth and caregiver based on their strengths, needs and risks. It is more Wraparound friendly and has become the measure being utilized in this country for systems of care for children with serious emotional and mental health needs.

While some of the same information gathered from the CANS can be obtained from the Child & Family Team process, the CANS can be useful in supporting the strength discovery and needs determination done by the team to show that “it is on the right track” in the planning process.

Our Medicaid contract also requires that we utilize a screening tool to help determine that youth referred to Wraparound Milwaukee meet the criteria for serious emotional disturbance. The CBCL was a good evaluation tool, but perhaps not as easily used as an assessment measure to determine which youth should come into Wraparound.

Another very compelling reason for using the CANS is that the State of Wisconsin Department of Children and Family Services is mandating the use of the CANS beginning January 1, 2011. In fact, the CANS is currently being piloted by the Bureau of Milwaukee Child Welfare (BMCW) for assessment of the mental health needs of children entering the foster care system. But the State’s plans for the CANS are far more reaching, as it will be used to determine the level of care for all out-of-home placements in residential care centers, group homes and treatment foster care homes. With the State going to a uniform rate system with two levels of care each for residential care centers, group homes and treatment foster care, the results of the CANS score will help determine what level of care and facility the youth can be placed in. Even moving the youth from one level of care to another will require administration of the CANS.

Use of the CANS will have a profound impact on the work of the Wraparound Milwaukee Screeners and Care Coordinators. That is why all Care Coordinators and Screeners will be trained on the CANS on December 1, 2010, and why we will also do a “Train the Trainer” session for Supervisors, Leads and identified Wraparound Managers on December 2, 2010. You must be certified to use the CANS and that is why Wraparound Milwaukee will be bringing in John Lyons, Ph.D, the actual author of the CANS, to provide this training for our program on December 1st and 2nd.

That general training for all Wraparound Care Coordinators and Screeners will be held December 1, 2010 from 8:30 a.m. to 4:00 p.m. at the St. Aemilain-Lakeside Auditorium.



Integrated Family Services Relocation

Integrated Family Services (IFS) is relocating its Ongoing Case Management and Safety Services it provides for the Bureau of Milwaukee Child Welfare (BMCW) to new offices at:

Summit Place
6737 W. Washington Street
Suite 440
West Allis, WI 53214
(414) 604-5800

New phone and email listings have been sent out, but are also available by contacting the IFS number. This move will be effective on November 29, 2010.

Bruce Kamradt, Director



Wraparound Success Story...



Ben was enrolled in Wraparound Milwaukee in November 2009, with his initial placement being in a residential treatment facility. At the time of enrollment, Ben was very depressed about not being home with his family and feeling a lot of shame for his behavior, which resulted in a delinquency court order. Ben was not displaying many delinquent behaviors, but his mental health issues were quite prevalent. He was very withdrawn from family, spending most of his time alone, and initially it was difficult for team members to engage Ben.*

Through careful child and family team planning, Ben was able to return home in January of this year. Ben needed a very tight safety plan and the team helped the family understand the need for supervision in their home and community. Ben met with a psychiatrist frequently to adjust and monitor medication to ensure that his depression was being managed. He started attending individual and group therapy weekly and developing connections with his therapists and team members. Ben and his crisis worker were spending time together in the community and helping Ben to open up about his feelings. He and his Care Coordinator would spend a lot of time talking about football, one of Ben's passions. Ben struggled at times in school with his peers and homework, but was able to make good decisions and talk to team members and/or his mother about his concerns in order to work through problems.

Ben decided to try out for the school football team in the summer. He spent a lot of time working

out and preparing for the season and school year. Ben played on the team and in all of the games making a name for himself with the coaches. Despite football being his passion, Ben did put school first and made a commitment to complete all of his homework assignments. Ben completed probation and is graduating out of Wraparound as a success. The support of his family and team, as well as his drive to be successful in school and football, were crucial factors in Ben's overall success.

(* Name changed for confidentiality.)

Submitted by St. Charles Youth & Family

Mobile Crisis...



This month the Mobile Urgent Treatment Team is pleased to welcome back Patti Cooper. Patti and her husband Matt are now proud parents of Jon Cooper. Also this month, MUTT MPS team (for Milwaukee Public Schools) worked for two days with MPS Assistant Principals on mental health issues and working with youth who have complex needs.

Dr. Steve Dykstra spoke with Care Coordinators and Pathfinders' staff in October about DSM diagnoses and working with youth who have serious mental health issues.

Did you know that the best way to create learning and growth opportunities for young children should include a healthy dose of play? According to a recent Alliance for Childhood report, preschool and kindergarten children do better when they learn through fun, enriching and interactive experiences. Pushing discrete cognitive skills, such as decoding and phonics, during these early years may not be the best way to prepare children for academics.

Dr. Chris Morano, Mobile Crisis Director



Quality Assurance...



Referenced below is another book summary from The Impact Consulting Group, LLC. The book, entitled "First Break All the Rules", by Marcus Buckingham and Curt Coffman speaks to two research studies that spanned 25 years addressing the traits that good managers share.

Managers play a vital and distinct role. The manager role is to reach inside each employee and release his unique talents into performance. This role is best played one employee at a time: one manager asking questions of, listening to, and working with one employee. In times of great change it is this role that makes a company robust – robust enough to stay focused when needed, yet robust enough to flex without breaking.

In this sense, the manager role is the “catalyst” role. Specifically the manager creates performance in each employee by speeding up the reaction between the employee’s talents and the company’s goals, and between the employee’s talents and customers’ needs. When hundreds of managers play this role well, the company becomes strong, one employee at a time.

... a manager must be able to do four activities extremely well; select a person, set expectations, motivate the person, develop the person. These four activities are the manager’s most important responsibilities.

The most important difference between a great manager and a great leader is focus. Great managers look inward. They look inside the company, into each individual, into the differences in style, goals, needs, and motivation of each person. These differences are small, subtle, but great managers need to pay attention to them. These subtle differences guide them toward the right way to release each person’s unique talents into performance.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at pam.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director

Quality Quote of the Month

*“Nothing gives one person so much advantage over another as to remain always cool and unruffled under all circumstances.”
- Thomas Jefferson (1743-1826)*

Announcements...

Positive Recognition Awards

The following have been recipients of “Positive Recognition” awards:

Margaret Jefferson – Families United of Milwaukee
Nominated by Joyce Davenport - Parent

“...because she values family and children... She has a willing heart to listen to you and she listens to children...she will go any miles to help...!”

Upcoming Events...



DECEMBER 2010

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|----------------|---------------------------------------|
| Dec. 1 | MANDATORY “CANS” Training |
| 8:30-4:00pm | at St. Aemilian-Lakeside |
| Dec. 1 | DHHS Centralized QA Mtg. |
| 9:00-11:00am | WM – Room 212 |
| Dec. 2 | CANS Training Followup |
| 8:00-5:00pm | w/Supervisors & Leads |
| | WM – Rm. 416 |
| Dec. 2 | High Risk Reviews |
| 11:00-1:00pm | WM – Room 253 |
| Dec. 2 | Monthly Care Coordinator Mtg. |
| 1:00-3:00pm | “CANCELLED” |
| Dec. 4 | Family Orientation |
| 11:00-12:30pm | WM - Cafeteria |
| Dec. 7 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| Dec. 8 | Child Psych. Cons. – Parents |
| 12:00-1:00pm | WM – Room 253 |
| Dec. 9 | High Risk Reviews |
| 11:00-1:00pm | WM – Room 253 |
| Dec. 13 | QA Executive Committee Mtg. |
| 10:00-12:00pm | WM – Rm. 212 |
| Dec. 14 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| Dec. 16 | Mgmt./Supervisors Meeting |
| 8:15-10:00am | @ St. Charles |
| Dec. 16 | High Risk Reviews |
| 11:00-1:00pm | WM – Room 253 |
| Dec. 21 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| Dec. 22 | Child Psych. Cons. – R-LaCausa |
| 12:00-1:00pm | WM – Room 253 |
| Dec. 23 | Milw. Co. Furlough Day |
| | WM Offices Closed |
| Dec. 24 | Milw. Co. Holiday |
| | WM Offices Closed |
| Dec. 25 | MERRY CHRISTMAS |
| Dec. 30 | Milw. Co. Furlough Day |
| | WM Offices Closed |
| Dec. 31 | Milw. Co. Holiday |
| | WM Offices Closed |

Editor

Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
For more information on Wraparound Milwaukee, go to our Website at www.county.milwaukee.gov and search using the keywords “Wraparound Milwaukee”.



Greater Milwaukee Major Events

11/18-1/2	Milwaukee Holiday Lights Festival	Downtown Milwaukee	(414) 220-4700
11/19-11/21	Holiday Folk Fair International	Wisconsin Exposition Center	(414) 225-6225
11/20	Milwaukee Holiday Parade	Downtown Milwaukee	(262) 377-5935
12/3-12/4	Christmas in the Ward	Historic Third Ward	(414) 273-1173
12/4-12/5 & 12/11-12/12	Christmas Express Train	The Elegant Farmer	(262) 363-6770